



Terms & Conditions

Effective December 2019

Bancroft's

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Bancroft's School

Terms and Conditions

1. Definitions

(a) In these terms and conditions

"Acceptance Form" means the form provided by the School for parents to complete when accepting a place for their child at the School;

"child" or "the pupil" means a child of whatever age admitted by the School to be educated and includes any pupil aged 18 or over;

"the Complaints Procedure" is the School's procedure for handling complaints from parents, as amended from time to time for legal or other substantive reasons or in order to assist the proper administration of the School. The procedure is detailed on the school website <https://www.bancrofts.org/senior/policies/>;

"deposit" means the sum set out in the Schedule of Fees;

"fees" means the fees set out in the Schedule of Fees as amended from time to time;

"Head" means the person appointed by the Governors of Bancroft's School and Bancroft's Preparatory School, to be responsible for the day-to-day management of the School, including anyone to whom such duties have been duly delegated;

"Schedule of Fees" means the published note of the School's prevailing fees;

"School Policies and School Procedures" means the rules of the School, a copy of the current versions of which are available on the school website at all times <https://www.bancrofts.org/senior/policies/>;

"term" means a term of the School, as notified to parents from time to time;

"a term's notice" to be given by parents means written notice given before the first day of a term and expiring at the end of that term;

"terms and conditions" means these terms and conditions as amended from time to time;

"we" or the **"School"** means the legal entity carrying on as the School as identified in Clause 1(b) below, or its duly authorised representative, as the context requires; and

"you" or the **"parents"** means each person who has signed the Acceptance Form as parent or guardian of a child or a person who with the School's written consent replaces a person who has signed the Acceptance Form.

Use of the word **"including"** shall mean (and be construed) such that the examples that are given are not intended to be exclusive or limiting examples of the matter in question.

(b) The Acceptance Form, Offer Letter, Schedule of Fees, Conditions of Awards (if applicable), and these terms and conditions form the terms of a contract between you and Bancroft's School. It is not intended that the terms of the contract shall be enforceable by your child or by any other third party.

2. Acceptance and Deposit

- (a) An offer of a place for your child at the School is accepted by your submitting the duly completed Acceptance Form and paying the deposit.
- (b) You will not thereafter make application for a place for your child in any other School and will forthwith cancel any applications already made.
- (c) Unless stated otherwise in these terms and conditions, the deposit will form part of the general funds of the School until it is credited without interest to the final payment of the fees or other sums due to the School on your child's leaving.
- (d) If the offer of a place and its acceptance are both made entirely at distance by means of post, fax or electronic communication without either of the parents meeting face to face with a member of the School staff during the contractual process, the parents may have the right to cancel this agreement at any time within 14 days of the day following the date on the Acceptance Form. Information about the right to cancel and how to cancel is set out in the School's cancellation notice and form published on the School website. In such circumstances the deposit will be refunded together with any fees paid pro-rated if the School has provided any educational services under this agreement.
- (e) If, and after expiry of the 14 day period as applicable described in 2 (d) above, you wish to withdraw your acceptance of a place after submitting the Acceptance Form and paying the deposit but before your child starts at the School, you shall give a term's written notice, such notice to be received before the first day of the preceding term in which your child was due to start at Bancroft's. If such notice is received by the School by that time the deposit will be forfeited in accordance with Clause 2(c) above but no further fees will be payable. Cases of serious illness or genuine hardship may receive special consideration on written request.
- (f) Subject to the remainder of this Clause 2(f), if such notice is received on or after the first day of the preceding term in which your child was due to start at Bancroft's, a term's fees shall be payable and shall become due and owing to the School as a debt. The term's fees shall be charged at the rate applicable for the term immediately preceding the term when your child was due to start and the School shall credit the deposit (without interest) to such payment of the term's fees (and you hereby acknowledge and agree that the School shall be entitled to retain the deposit on account of payment of the term's fees). Where applicable, such fees shall be reduced to take account of any scholarship or bursary awarded to you. Cases of serious illness or genuine hardship may receive special consideration on written request
- (g) If the offer of a place is made in the term immediately prior to the term when your child was due to start, the parents may withdraw their acceptance in writing at any time up to four weeks from the date of the Acceptance Form. If clause 2(d) applies the four week period shall start when the 14 day cancellation period expires. The deposit will then be retained by the School. If the parents give notice of withdrawal after this date or give no notice of withdrawal they will incur a liability to pay one term's fees at the rate payable for the Term of entry, less the deposit, payable as a debt.

3. School Fees

- (a) All the costs incurred in the usual course of the education by the School of your child, including the provision of any necessary educational materials and as outlined in the Schedule of Fees, shall be met by the fees unless otherwise notified by the School.
- (b) Any extra-curricular activities such as private music lessons, trips and visits in which you agree in advance your child may participate shall be deemed to be supplemental to items met by the fees and charged for accordingly. In particular, all public examination charges, after school supervision and, where it is lawful to do so, any additional charges incurred by the School in providing for the special educational needs of your child shall be charged as supplemental to the fees.

- (c) Each person who has signed the Acceptance Form is liable for the whole of the fees due and any supplemental charges. The persons who have signed the Acceptance Form remain liable to the School for the whole of the fees and supplemental charges due, unless the School has expressly agreed in writing with the persons who have signed the Acceptance Form to look exclusively to any other person for payment of the fees or any part of them. An agreement with a third party to pay the Fees or any other sum due to the School does not release the Parents from liability if the third party defaults and does not affect the operation of any other of these terms and conditions unless an express release has been given in writing, signed by the Bursar. The School reserves the right to refuse a payment from a third party.
- (d) Every Scholarship or Means Tested Award or concession is a discretionary privilege, subject to high standards of attendance, diligence and behaviour on the pupil's part and to the parents treating the School and its staff reasonably. The terms on which such awards are offered and accepted will be notified to the parents at the time of offer.
- (e) Except where a separate agreement has been made between the parents and the School for the deferment of payment of fees, each invoice must be paid as cleared funds and in full by cheque, bank transfer, credit or debit card or direct debit on or before the first day of term. The School cannot accept cash payments for fees. If an item on the fees invoice is under query, the balance of that fees invoice must be paid. The School reserves the right to refuse a payment if it is not satisfied as to the identity of the payer or the source of the funds.

If the School has to commence any formal recovery proceedings (including the right to instruct any third parties) in respect of monies outstanding all Legal fees, Agents fees, Court fees, charges and disbursements incurred by the School will be payable by you, plus any other costs awarded by the Court.

- (f) An agreement by the School to accept payment of current and / or past and /or future fees by instalments is concessionary and will be subject to separate agreement(s) between the parents and the School. Where there are inconsistencies between these terms and conditions and those of any instalment agreement or invoice issued by the School to the parents (as applicable), the terms and conditions of the instalment agreement or the invoice shall prevail.
- (g) We reserve the right to refuse to allow your child to attend the School or to withhold any references while fees remain unpaid or there is a persistent default in relation to supplemental charges. We may make an interest charge of 3% above the base rate from time to time on the amount outstanding. You consent to our informing any other school or educational establishment to which you propose to send your child of any outstanding fees.
- (h) The fees will be reviewed from time to time (usually annually) and may be increased by such amount as the School considers reasonable. Notice of an increase in the fees will be sent to you prior to the end of the penultimate term before the increase is to take effect.
- (i) Fees and any prepaid supplemental charges will not normally be reduced as a result of absence due to illness or otherwise. In the event that your child takes study leave at home before or during public examinations or stays at home following those examinations no reduction of fees will be made in respect of such periods spent at home.

4. Notice Requirements

- (a) It is assumed that each pupil who satisfies the relevant criteria at the time will progress through the School and will ultimately complete the Sixth Form (Year 13). Parents will be consulted should there be any cause for concern, as to why it may not be appropriate for the pupil to transfer to the next stage of the School.
- (b) Parents who do not intend their child to proceed to the next stage of the School, must give a term's notice in writing (i.e., before the start of the Summer Term when your child is in Year 6 or Year 11) in accordance with the Provisions about notice, or a term's fees in lieu of notice will be payable.

- (c) If you wish to withdraw your child from the School (other than at the normal leaving date), you shall either give a term's written notice to that effect or shall pay to the School a term's fees in lieu of notice, at such rate as would have been charged for the final term of provision if a term's notice had been given.
- (d) Where notice is not given, the appropriate sum in lieu of notice will become due and owing to the School as a debt on the first day of the term which would have been the final term of provision if a term's notice had been given.
- (e) If you wish to withdraw your child from an activity charged for as supplemental, you shall either give a term's notice to that effect or shall pay to the School a term's charges for the activity in which your child has ceased to participate.
- (f) The School's affairs are organised on a termly basis and it is not possible for you to reduce the amount of fees due or to obtain a refund of fees by withdrawing your child or by your child's ceasing to participate in an activity part-way through a term.

5. School Policies & School Procedures

- (a) It is a condition of remaining at the School that your child complies with the contents of the School Policies and School Procedures which are available on the School's website, as amended from time to time. In particular you undertake to ensure that your child attends School punctually and that your child conforms to such policies relating to appearance, dress and behaviour as shall be issued by the School from time to time.
- (b) The pupil may be given the opportunity to provide a biological sample under medical supervision if involvement with drugs is suspected, or a sample breath test for alcohol consumed in breach of its smoking and alcohol policy and drugs policy as detailed on the School's website. These policies have been adopted with the aim of safeguarding the health and safety of all pupils. A sample or test in these circumstances will not form part of the pupil's permanent medical record.
- (c) The School has a parent privacy notice and a pupil privacy notice which explain how the School will use the parent's and the pupil's personal data. These privacy notices are provided with the letter of offer. The privacy notices are also published on the School's website. The parents must read these privacy notices in full before signing the Acceptance Form. If the pupil is going to enter Year 7 or above the parents must show the pupil a copy of the pupil privacy notice and discuss it with him / her before accepting the offer of a place.

6. Disciplinary Procedures

- (a) The Head may in their discretion require you to remove or may suspend or, in serious or persistent cases, expel your child from the School if they consider that your child's attendance, progress or behaviour (including behaviour outside school) is unsatisfactory and in the reasonable opinion of the Head the removal is in the School's best interests or those of your child or other children.
- (b) The Head may at their discretion require you to remove or may suspend or, in serious or persistent cases, expel your child if the behaviour of you or either of you is, in the opinion of the Head, unreasonable and affects or is likely to affect adversely the child's or other children's progress at the School or the well-being of School staff or members of the School community or to bring the School into disrepute.
- (c) If the pupil is expelled under clause 6 (a) or 6(b), there will be no refund of the deposit or of fees for the current or past terms. There will be no charge to fees in lieu of notice but save for any contrary provisions in any other agreement made between the parents and the School, all arrears of fees and any other sums due to the School will be payable. If the pupil is removed or withdrawn in accordance with clause 6 (a) or 6 (b) the provisions relating to fees shall be as set above, save that the deposit will be refunded without interest less any sums owing to the School.

- (d) Ignoring the School Policies and School Procedures is likely to be punishable by suspension or expulsion.
- (e) The Head may decide that suspension or expulsion is justified where there has been previous misbehaviour. All aspects of the pupil's record at the School may be taken into account.
- (f) The School will act in a way which is fair in all the circumstances when taking decisions under this Clause 6. The review of disciplinary matters is governed by the Sanctions Policy which includes the School's policy on appeals.

7. The School's Obligations

- (a) Subject to these terms and conditions, the School undertakes to accept your child as a pupil of the School from the time of joining the School until the end of his or her secondary schooling. However, the School shall not be obliged to permit your child to enter the Sixth Form unless satisfied that it is appropriate to do so having regard to his or her academic attainments and all other relevant circumstances. The School may make a decision as to whether your child may join the Sixth Form after the results of GCSE or equivalent examinations are known, and may make entry to the Sixth Form conditional upon the results of such examinations.
- (b) While your child remains a pupil of the School, we undertake to exercise reasonable skill and care in respect of his or her education and welfare. This obligation will apply during school hours and at other times when your child is permitted to be on School premises or is participating in activities organised by the School.
- (c) In order to fulfil our obligations, we need your co-operation, including in particular by: fulfilling your own obligations under these terms and conditions; encouraging your child in his or her studies, and giving appropriate support at home; keeping the School informed of matters which affect your child; maintaining a courteous and constructive relationship with School staff; providing cooperation and assistance to the School to ensure (so far as reasonable and in appropriate and/or necessary circumstances) that your child can participate and benefit from the School's provision of education to your child in accordance with the terms of this agreement, including where the School wishes to provide such education remotely; and attending meetings and otherwise keeping in touch with the School where your child's interests so require.
- (d) In accordance with the law, we will not subject your child to corporal punishment. We will not subject your child to physical contact except where such contact may be deemed appropriate in order to avert an immediate danger of personal injury to, or an immediate danger to the property of, a person (including your child). Unless you notify us to the contrary, you consent to your child participating, under proper supervision, in contact sports and in other normal sports and activities which may entail some risk of physical injury.
- (e) The School is a mainstream, school for boys and girls aged from 11 to 18 years. The School welcomes staff and children from many different ethnic groups, backgrounds and creeds. Human rights and freedoms are respected. At present, our physical facilities for the disabled are limited but we will do all that is reasonable to ensure that the School's culture, policies and procedures are made accessible to children who have disabilities and to comply with our legal and moral responsibilities under equality legislation in order to accommodate the needs of applicants and pupils who have disabilities for which, after reasonable adjustments, we can cater adequately.
- (f) If your child requires urgent medical attention while under the School's care, we will if practicable attempt to obtain your prior consent. However, should we be unable to contact you we shall be authorised to make the decision on your behalf should consent be required for urgent treatment recommended by a doctor (including anaesthetic or operation, or blood transfusion (unless you have previously notified us you object to blood transfusions)).

- (g) Our Prospectus and Information Booklets describe the broad principles on which the School is presently run and are believed to be correct at the time of printing. However, from time to time it may be necessary to make changes to any aspects of the School, including the curriculum or the manner of providing education for your child (including by providing such education remotely whilst your child remains at home, for example, where the School is required to close the School premises), and we reserve the right to do so. For this reason, please notify the School if there is anything of particular concern to you contained in the Prospectus, as it may be that recent changes are not reflected in the current version. We aim to give parents notice of any changes at the School including changes in the curriculum that we regard as significant to your child prior to the end of the penultimate term before the change is to take effect, and where practicable will consult with parents on such changes.
- (h) We shall monitor your child's progress at the School and produce regular written reports. We shall advise you if we have any concern about your child's progress but we do not undertake to diagnose dyslexia or other specific conditions. A formal assessment can be arranged either by you or by the School at your expense. You may be asked to withdraw your child without being charged fees in lieu of notice if in the opinion of the Head the School cannot provide adequately for your child's special educational needs.
- (i) Religious observance at the School shall be conducted in accordance with School Policies.

8. The Parents' Obligations

- (a) Residence during term time: The pupil is required during term time to live with the parents, a legal guardian or with a guardian acceptable to the School, within sufficiently close proximity to the School to ensure that the pupil's welfare, in the opinion of the Head, is not put in jeopardy and that the pupil may continue to play a full part in the life of the School. The Head or Housemaster/Junior Housemistress, as appropriate, must be notified in writing immediately if the pupil will be residing during term time, under the care of someone other than the Parents.
- (b) Absence of parents: When both parents will be absent from the pupil's home overnight or for a twenty-four hour period or longer, the School must be told in writing the name, address and telephone number for twenty-four hour contact with the adult who will have the care of the pupil.
- (c) It is a condition of your child's joining the School that you complete and submit to the School a medical questionnaire in respect of your child. You undertake to inform the School of any health or medical condition, disability or allergy that your child has or subsequently develops, whether long-term or short-term, including any infections. If the School so requires due to a health risk either presented by your child to others or presented to your child by others or by reason of a virus, pandemic, epidemic or other health risk, you undertake to keep your child at home and not permit him or her to return to the School until such time as the health risk has been averted. In such circumstances we shall endeavour to continue providing education to your child remotely during such period (including, for example, by sending you/your child work assignments electronically or by post).
- (d) You undertake to inform the School of any situations where special arrangements may be needed in relation to your child.
- (e) The School is entitled to treat any instruction, authority, request or prohibition received from any person who has signed the Acceptance Form as having been given on behalf of both or all such persons.
- (f) The School Office must be informed, preferably in writing, of any reason for your child's absence from School. Wherever possible the School's prior consent should be sought for absence from the School.
- (g) We cannot accept any responsibility for the welfare of your child while off the School premises unless he or she is taking part in a school activity or trip or otherwise under the supervision of a member of the School staff. Please see clause 8(h) below.

- (h) You undertake not to drop-off your child more than 15 minutes before the agreed meeting time for sports fixtures and other school activities and trips. You also undertake to collect your child within 20 minutes of the agreed collection time for sports fixtures and other school activities or trips. The School reserves the right to impose an early/late collection fee where you fail to comply with the provisions of this clause. Please see the School Procedures.
- (i) If you have cause for concern as to a matter of safety, care, discipline or the progress of your child you must inform the School without delay. Complaints should be made in accordance with the School's Complaints Procedure.
- (j) A variety of educational visits will be provided for the pupil. The parents will be provided with relevant information in advance of educational visits. Unless the parents specifically notify the School in writing that they do not wish the pupil to take part in a specific educational visit, by signing the acceptance form or agreeing to be bound by these terms and conditions the parents consent to the pupil taking part in all educational visits. The cost of such a visit or any visit will be payable in advance and may be subject to a separate agreement between the parents and the School.
- (k) The School does not hold a licence to sponsor international students under Tier 4 of the points based system of immigration. The parents must inform the Head when returning a completed registration form or at any other time if their child does not have the right to live and study in the United Kingdom. It shall be the parents' responsibility at all times to ensure that their child has the appropriate immigration permission to live in the United Kingdom and to study at the School.

9. Insurance

You must make your own insurance arrangements if you require cover for your child's person or property while at School or for the payment of fees due to absence of your child or closure of the School premises. Your child is included in an obligatory personal accident insurance scheme, the charge for which is included in the fees.

10. Confidentiality and References

- (a) You consent to our supplying information and a reference in respect of your child to any educational institution which you propose your child may attend. Any reference supplied by us shall be confidential. We will take care to ensure that all information, which is supplied relating to your child is accurate and any opinion given on his or her ability, aptitude for certain courses and character is fair. However, we cannot be liable for any loss you are or your child is alleged to have suffered resulting from opinions reasonably given in or correct statements of fact contained in any reference or report given by us.
- (b) The School may obtain and use photographs or images (including video recordings) of the pupil for use in the School's promotional material such as the prospectus, the website or social media, press and media purposes or educational purposes as part of the curriculum or extra-curricular activities.

Please see the pupil privacy notice for more information about how the School uses photographs and videos of pupils. The School may seek specific consent from the parents before using a photograph or video recording of the pupil where the School considers that the use is more privacy intrusive.

Where the pupil is of sufficient maturity (usually when aged 12 years or older) we may seek the pupil's specific prior consent in addition to or instead of the parents' consent. We would not disclose the home address of the pupil alongside a photograph or video without the parents' consent.

11. Intellectual Property Rights

We shall recognise any intellectual property rights vested in your child.

12. Changes in Ownership etc.

For the purposes of constitutional changes to the School or amalgamation we reserve the right to transfer the undertaking of the School to any other natural or legal person, and to assign the benefit of this contract in connection with any such transfer, and/or to amalgamate the School with any other educational institution. Where appropriate we will inform and consult with all parents in relation to such changes.

13. Termination

- (a) The School shall be entitled to terminate this agreement forthwith by notice in writing without prejudice to its other remedies and without any obligation to return any deposit or fees paid to you if you are in material breach of any of your obligations under this or any similar agreement with the School and have not (in the case of a breach which is capable of remedy) remedied the same within

(14) days of a notice from the School requiring it to be remedied (including for the avoidance of doubt persistent non-payment or material default under these terms and conditions). For the purposes of illustration only (and without limitation), the following circumstances would typify what the School is likely to regard as a material breach entitling it to terminate this agreement:

- (i) failure to pay any fees or supplemental charges on time on more than two occasions;
 - (ii) you (as opposed to your child) acting in such a way as to give the Head cause to expel your child under Clause 6(b) of this agreement;
 - (iii) any other circumstance where your child is expelled from the School in accordance with the terms of this agreement;
 - (iv) failure or refusal to complete and submit to the School a medical questionnaire in respect of your child;
 - (v) your child does not have the appropriate immigration permission to live in the United Kingdom and to study at the School.
- (b) Either party may cancel this agreement forthwith by notice in writing without prejudice to its other remedies if the other (in your case) is unable to pay its debts or is declared bankrupt or (in the School's case) becomes insolvent or goes into liquidation, receivership, or administrative receivership or is wound-up for any reason.
- (c) For the avoidance of doubt, this agreement shall end at the end of your child's schooling, which may be at the end of the fifth form if your child does not meet any requirements imposed under Clause 7 (a) for entry to the sixth form.

14. Force Majeure (i.e., circumstances beyond our control)

- (a) In this agreement "force majeure" shall mean any cause beyond a party's control (including but not limited to, for the avoidance of doubt, acts of God, war, riot, civil commotion, compliance with any law or governmental order, rule, regulation or direction (including that of a local authority), Trade Union industrial action, accident, fire, flood, storm, pandemic or epidemic of any disease, terrorist attack, chemical or biological contamination).
- (b) In the event of a force majeure arising which prevents or delays the School's performance of any of its obligations under this agreement, the School shall forthwith give you notice in writing specifying the nature and extent of the circumstances giving rise to the force majeure. Provided that the School has acted reasonably and prudently to prevent and/or minimise the effect of the force majeure, the School will have no liability in respect of the non-performance of such of its obligations as are prevented or delayed during the continuance of the force majeure. The School shall use its best endeavours during the continuance of the force majeure to provide educational services, including by providing appropriate educational services remotely.

- (c) Subject to Clause 14(b), if the School is prevented from performance of all of its obligations as a result of force majeure for a continuous period greater than six months, the School shall notify you of the steps it shall take to ensure performance of the agreement and you shall then, following receipt of such notice, be entitled to terminate the agreement on written notice and without giving a term's notice or paying fees in lieu.
- (d) Subject to Clause 3(i), in the event that your child is unable to attend (or is likely not to be able to attend) the School due to reasons of his or her severe ill-health or physical impairment caused by a force majeure you shall give the School notice in writing of such circumstances and the following provisions shall apply:
- (e) You shall, in consultation and cooperation with the School, use all reasonable endeavours to:
 - (i) mitigate the effect of the force majeure in order to continue to perform the obligations under this agreement in any way that is reasonably practicable in the circumstances (such that your child can still participate and benefit from the provision of education by the School, including for example participating remotely);
 - (ii) resume the performance of the obligations as soon as reasonably possible.
- (f) In circumstances where, following the efforts made and steps taken under Clause 14(a) your child is not able to participate and benefit from any level of provision of education by the School then you shall not be liable for non-performance of your obligations (including the obligation to pay fees, pro-rated accordingly) during the continuance of the force majeure.
- (g) In the event of the force majeure continuing to prevent your child from attending the School or being able to participate and benefit from any level of provision of education by the School for more than six months you shall discuss with the School a solution by which this agreement may be performed and, following such discussions, you shall be entitled to terminate the agreement on written notice and without giving a term's notice or paying a term's fees in lieu.

15. Communications

All notices required to be given under these terms and conditions must be given in writing. You undertake to notify the School of any change of address of any person who has signed the Acceptance Form. Communications (including notices) will be sent by the School to the address shown in its records and unless other arrangements are agreed between us, we shall be entitled to treat any communication from the School to any person who has signed the Acceptance Form as having been made to both or all such persons. Notices that you are required to give under these terms and conditions must be addressed to the Head and sent to the School's address. If sent by first class post, notice shall be deemed to have been given on the second day after posting.

16. Interpretation

Headings in these terms and conditions are for ease of understanding only and do not form part of these terms and conditions.

17. Jurisdiction and Governing Law

The contract between you and the School, and it together with each matter relating to the provision of educational services by the School, is governed by English Law. You agree with us to submit to the exclusive jurisdiction of the English courts.

18. Variations

We reserve the right to change or add to these terms and conditions from time to time for legal, safety or other substantive reasons or in order to assist the proper delivery of education at the School. The School will send you via email, notice of any such modifications prior to the end of the penultimate term before the modifications are to take effect.



Bancroft's

Independent Co-educational Day School 7-18

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