

Senior First Line IT Support Technician

Required from November 2026

Bancroft's, one of the country's leading co-educational day schools, are looking for a Senior First Line IT Support Technician, to provide high-quality first-line IT support to staff and pupils across the Bancroft's Family of Schools (BFoS), which comprises Bancroft's School, St Aubyn's (Woodford Green) School and Woodford Green Preparatory School, acting as the senior point of escalation within the first-line support team. The postholder will also undertake more complex second-line tasks such as server maintenance, network troubleshooting and system administration, working closely with the First Line Support Coordinator and Network Manager to maintain a reliable and secure IT service for c. 1,900 pupils and c. 440 staff.

This role reports to the First Line Coordinator, and will be based at Bancroft's School. The successful candidate will provide support across all of the schools, with a focus initially on Woodford Green Prep School.

Working Hours

The post is 52 weeks per year. The working hours are 37.5 per week, Monday to Friday, 8.00am to 4.00pm with 30 minutes unpaid lunch.

Remuneration

Indicative salary: £30,000 – £33,000 per annum, dependent on experience and qualifications, reflecting the senior and multi-site nature of the role.

Benefits include contributory pension scheme, generous holiday entitlement, fee remission (where applicable), free lunches during term time, Employee Assistance Programme, private medical insurance, cycle to work scheme and access to school fitness facilities.

We offer a generous benefits package, including a competitive salary, and have a commitment to supporting ongoing professional development for all of our staff.

Bancroft's School creates a happy learning environment, where bright children are challenged and supported to become the best versions of themselves. Bancroft's is committed to promoting a diverse and inclusive community - a place where we can all be ourselves and succeed on merit.

How to apply:

Bancroft's are partnering with ESP Recruit on this appointment. If you are interested in this role, please contact Tom Wyatt at twyatt@esp-recruit.co.uk or 0208 559 2077.

Please note, candidates will be required to complete the School's application form, which will be provided by Tom Wyatt.

The closing date for applications will be 9am on Monday 28 September, with interviews to follow.

Applications will be considered as they are received, so early applications are encouraged. We reserve the right to interview early applicants should a suitable candidate apply.

Bancroft's is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.

Applicants are required to undergo child protection screening appropriate to the role, including checks with past employers and the Disclosure and Barring Service (DBS). Bancroft's may carry out online searches on shortlisted applicants and all applicants will be required to provide details of their online profile, including social media accounts, as part of their applications.

The post is exempt from the Rehabilitation of Offenders Act 1974. Bancroft's is therefore permitted to ask job applicants to declare all convictions and cautions on a self-declaration form in advance of attending an interview (including those which are "spent" unless they are "protected" under the DBS filtering rules) in order to assess their suitability to work with children.